



Important Notes:

- Diabetes Clinic provides care for children and adults up to the age of 21 yrs. with insulin dependent and non-insulin dependent diabetes.
- Pediatric Diabetes Center accepts **all** insurances.
- Commercial Insurance patients (PPO/HMO) codes that are required for initial consult are 99245, 81003, 82962, 83036, and 97802 x 4.
- Commercial Insurance patients (PPO/HMO) codes that are required for follow up visit are 99215, 81003, 82962, 83036, and 97803 x 4.
- Commercial insurance authorizations must be approved to Loma Linda University Children's Hospital Tax ID 46-3214504 POS: 11: Office. *When procuring for private authorizations please fax to PCP and/or medical group for approvals.
- Commercial Insurance patients (PPO/HMO) - If any of the required CPT codes are denied or not a covered benefit send a CRM to the clinic using Department: CHFMO PEDS DIABETES Topic: Other and Subtopic: Clinic Notification and Task CRM to ROUTE TO CHFMO DIABETES CRM NURSE POOL - 24HRS. Also approve referral with Modifications and document a referral note identifying which codes were not authorized.
- Patients can use an Endocrinology SAR as long as it is an SCG02 SAR for this clinic.
- When procuring for a CCS SAR please request SAR for Center Number 7.09.07B – Endocrine Center.
- When procuring for a CCS SAR and you are faxing in the request you must select Loma Linda Children's Hospital NPI # 1366866345 on our fax coversheet. (CCS- LA requires their own fax cover sheet and cannot be used with Financial Services fax cover sheet.)
- If CCS is closed still submit when noted. Usually it is a family that has not been seen or might have had a lapse in Medi-Cal coverage.
- When a SAR is approved for an evaluation only please document this in the referral note.
- Always check patients chart and CCS web for an active SAR (under media tab).
- Pediatric Diabetes Center Clinic schedule and cancel their own appointments.



LOMA LINDA UNIVERSITY
HEALTH

AC Financial Services / Reference Guide

For Services referred to:

Pediatric Diabetes Center

CCS

CCS New Patient/Initial Visit Code(s):

SCG02 SAR

CCS Established Patient/ Follow Up Code:

SCG02 SAR

HMO/PPO

HMO/ PPO New Patient/Initial Visit Code(s):

99241-99245 (Plus designated CPT codes)

HMO/PPO Established Patient/Standard Follow Up Code(s):

99211-99215 (Plus designated CPT codes)

Purpose:	Code Range:	Description:
Consult	99245, 81003, 82962, 83036, 97802 x 4	99245 - OFFICE CONSULTATION,LEVEL V
		83036 - GLYCOSYLATED HEMOGLOBIN TEST
		82962 - GLUCOSE BLOOD TEST
		81003 - URINALYSIS, AUTO, W/O SCOPE
		97802- PR MED NUTR THER, 1 ST , INDIV, EA 15 MIN
Follow Up	99215, 81003, 82962, 83036, 97803 x 4	99215 - OFFICE/OUTPT VISIT,EST,LEVL V
		83036 - GLYCOSYLATED HEMOGLOBIN TEST
		82962 - GLUCOSE BLOOD TEST
		81003 - URINALYSIS, AUTO, W/O SCOPE
		97803- PR MED NUTR THER, SUBSQ, INDIV, EA 15 MIN



LOMA LINDA UNIVERSITY
HEALTH

AC Financial Services / Reference Guide

For Services referred to:

Pediatric Diabetes Center

Clinic Info:

Epic Name & ID:

CHFMO PEDS DIABETES

ID #: 100503012

Clinic Physicians:

Eba Hathout, MD

John Mace, MD

Phuong Hoang, MD

Bach-Mai Vu, MD

Shrinkhala Srivastava, MD

Clinic Nurses:

Pat Tansey-Wright, RN - Nurse Clinician

Cathy Brum, RN - Nurse Clinician

Debbie Allen, RN - Nurse Clinician

Patience Garon, RN - Nurse Clinician

Anne Keough, RN- Nurse Clinician

Edith Hernandez, LVN

Erika Martinez, MA, Patient Navigator

Maria Narvarro, MA - Patient Navigator

Jennifer Macias, MA-Patient Navigator

Griselda Andrade, MA- Patient Navigator

(Please do not call the line staff directly.)

Clinic Contact Info:

Jennifer Macias - Patient Navigator

(909) 558-5138

Fax (909) 835-1855

Hours of Operation

Monday – Thursday, 8:00 AM – 4:30 PM

Friday, 8:00 AM – 2:00 PM

Clinic Location

11370 Anderson St.

Suite B-800

Loma Linda, CA 92354